

CODAS & IT

Memorandum

To

Heads of EFDA Associations

From

Oliver Hemming

Group Leader Central Computing Group, CODAS & IT

Telephone

++44 (0)1235 464437

Facsimile

++44 (0)1235 464404

Email

Oliver.Hemming@jet.uk

Date

21 September 2009

SecureID Licenses for Remote Computer Access to JET

Due to the strict security policy required for JET operations, remote access to the JET computing facilities is only allowed through the use of the SecureID authentication system. A user who needs such access requests a SecureID token via a formal process which requires the agreement from the head of his/her association. The use of the SecureID system is based on a licence for the number of users who hold active SecureID tokens. At present our licence limit is set at 750, but (due to a licensing anomaly introduced by previous upgrades) we have inadvertently exceeded this limit.

We now need to upgrade our SecureID licence again; under the new installation the total number of active tokens would be (correctly) seen to exceed our limit.

Earlier this year we sent an email to users who hadn't used their SecureID token for over 6 months to ask if they still needed to use this facility. We only had a low response rate but did recover 10% of those tokens. Statistics of the current usage of the active SecureID tokens show that there is still a considerable number of people who haven't used their tokens for several months:

362	Not	used	in	the	last	3	months
266	Not	used	in	the	last	6	months
188	Not	used	in	the	last	vear	

We can't continue in the current situation which puts us in breach of our licence agreement and hence we need to take action to reduce the number of active tokens. We therefore plan to disable users who haven't used their token for 6 months. This will put the token usage below our licence limit and give us some headroom for growth again. At the same time we are requesting budget for an increase of 100 (possibly 200) users to our licence limit. We will keep the details of those tokens that we disable to allow us to easily re-enable a user's token if they find they do then need to use them again. We also intend to investigate a policy of users having to reapply for use of a token after a specified period.

For the moment, if a user does not need to use their token again, it would be helpful if they could return the token to us, so that we can then re-issue them to new users -

each token has a 3 year lifespan and there is a cost associated with issuing new tokens (~£40 / €45 each). I would therefore be grateful if you could ensure that users at your Association are aware of the above and ask them to return to us any tokens that are no longer required.

However, please rest assured that anyone who does have a valid requirement to access the JET computing facilities or data will not be denied a SecureID token.

Yours sincerely

Oliver Hemming